



Purchasing Department
140 Stonewall Avenue West, Ste 204
Fayetteville, GA 30214
Phone: 770-305-5420
www.fayettecountyga.gov

November 6, 2023

Subject: Request for Information #2345-I: Asset Management Software

Gentlemen/Ladies:

Fayette County, Georgia invites you to respond to our Request for Information for a GIS based Asset Management System.

Address any questions you may have about this request for information to Sherry White via email to swwhite@fayettecountyga.gov or fax to (770) 719-5544. Questions will be accepted until 12:00p.m., Thursday, November 16, 2023.

Purchasing Department office hours are Monday through Friday 8:00 a.m. to 5:00 p.m. The office telephone number is (770) 305-5420.

Please return your response to the following address:

Fayette County Purchasing Department
140 Stonewall Avenue West, Suite 204
Fayetteville, Georgia 30214

RFI Number: **2345-I**

RFI Name: **Asset Management Software**

Reponses will be accepted until 3:00p.m., Tuesday, November 28, 2023, in the Purchasing Department, Suite 204.

If you download this request for information from the county's web site, it will be your responsibility to check the web site for any addenda that might be issued for this solicitation. The county cannot not be responsible for a vendor not receiving information provided in any addendum.

Sincerely,

Ted L. Burgess
Chief Procurement Officer

RFI #2345-I: Asset Management Software
Asset Management Software

OBJECTIVE

Fayette County, Georgia wishes to acquire information about available GIS-Based software to manage assets of the Public Works Department and the Water System, and to perform related functions.

BACKGROUND

Fayette County, Georgia, is seeking cutting-edge solutions to enhance the management of its public works and water system assets. With a commitment to innovation and efficiency, Fayette County is inviting responses from qualified vendors specializing in Geographic Information System (GIS)-based Asset Management Software.

The Fayette County Public Works Department is a part of Fayette County government, operating under the Board or Commissioners and the County Administrator. Public Works is tasked with operating and maintaining the county owned roads, rights-of-way, and associated drainage structures. This includes approximately 2,000 culvert crossings and 520 linear miles of road, of which nearly 10 percent are gravel. The unincorporate Fayette County has 54,000 residents.

The Fayette County Water System operates under the Fayette County Board of Commissioners and the County Administrator. This water distribution system consists of approximately 720 miles of water lines of various diameters, delivers water to approximately 30,330 residential and 3,076 non-residential customers. The System provides drinking water service, has three Category I dams and four raw water storage reservoirs, which are Lake Kedron, Lake Peachtree, Lake Horton, and Lake McIntosh. The county's two water treatment plants have a capacity to provide a total of up to 22.8 million gallons of potable water per day. Potable water storage capacity includes 7.0 Million Gallons of elevated storage plus 9.0 million gallons of ground storage, for a total of 16.0 million gallons.

Managing such a vast and intricate system demands advanced technological tools that not only streamline operations but also ensure the optimal utilization of resources. To achieve this goal, Fayette County is interested in implementing a state-of-the-art GIS-based Asset Management Software solution.

STATEMENT OF NEED AND REQUESTED INFORMATION

We are looking for software that possesses robust capabilities in GIS integration, enabling seamless visualization, analysis, and management of our road networks and water system

infrastructure. By leveraging GIS technology, Fayette County aims to improve decision-making processes, enhance asset maintenance strategies, and ultimately deliver high-quality services to our residents. Fayette County Water System is looking for an asset management system that provides a centralized system for management of horizontal assets, vertical assets, warehouse inventory with in-depth financial reporting, cross-connection, and in an efficient manner offering workflow management that integrates well with the existing utility billing system, Tyler Munis.

We invite vendors with expertise in GIS-based Asset Management Software to provide detailed information about their solutions. Specifically, we are interested in learning your software and how it functions in areas of:

1. GIS Integration technology to provide real-time mapping, spatial analysis, and visualization of assets, including roads and water mains.
2. Asset Tracking capabilities for tracking asset performance, monitoring maintenance schedules, and predicting potential issues to enable proactive management.
3. Efficient data collection, storage, and retrieval, ensuring accurate and up-to-date information on assets.
4. Digital workflow of internal work order requests for work assignments.
5. Reporting tools and analytical features that assist in generating insightful reports, custom financial reporting, optimizing resource allocation, and supporting data-driven decision-making.
6. The software's user interface, emphasizing ease of use, customization options, and accessibility for staff members with varying technical expertise.
7. Integration with Existing Systems.
8. implementation and support.
9. Capabilities for tracking a high-level overview of service requests created and closed.

RESPONSE GUIDANCE

Fayette County is committed to fostering a collaborative partnership with a vendor who not only provides a cutting-edge software solution but also offers exceptional support and expertise throughout the implementation process.

We kindly request interested vendors to submit their detailed responses to this Request for Information by Tuesday, November 28, 2023. Any inquiries or requests for clarification should be directed to Sherry White at swhite@fayettecountyga.gov.

We appreciate your interest in supporting Fayette County's mission to enhance the efficiency and effectiveness of its public works and water system management. We look forward to reviewing your information and exploring the possibilities of collaboration.

Please note: This RFI is issued to obtain information and assist the county with planning. It does not represent a solicitation, and does not constitute a Request for Proposals, an Invitation to Bid, or similar form of solicitation. The county will not pay for any information, or any administrative costs incurred in responding to this RFI.

SOFTWARE CHECKLIST
RFI #2345-I ASSET MANAGEMENT SOFTWARE

Please check the following functions that are supported by your software.

GIS Integration _____

Asset Tracking and Monitoring _____

Data Management _____

Workflow Management _____

Reporting and Analysis _____

User-Friendly Interface _____

Integration with Existing Systems _____

Implementation and Support _____

Citizen Service Request Tracking _____

COMPANY INFORMATION
RFI #2345-I ASSET MANAGEMENT SOFTWARE

A. COMPANY

Company Name: _____

Physical Address: _____

Mailing Address (if different): _____

Website (if applicable): _____

B. PROJECT CONTACT PERSON

Name: _____

Title: _____

E-mail Address: _____

Office Number: _____ Cell Number: _____